

RETURN/EXCHANGE FORM

You can either:

Email your Return/Exchange Form to us:

Step 1 - Please download and save this file as **WEB RETURN - 'YOUR NAME'**.

***Please note, you must save and rename the file before entering the details on the form below. Step**

2 - Complete the required information and simply email it to us at hello@ultrashoes.co.nz with **'WEB RETURN'** as the subject line.

Or

Print your Return/Exchange Form:

Simply print this form off, complete and send it back with the items you are returning to us.

Please note - We have a 30 day returns policy for all full-price goods and a 14 day returns policy for all sale goods. Products must be in an unworn condition and in their original packaging. We recommend using a trackable postage service, as we cannot be held responsible for any items lost in transit. For our full returns policy, please refer to our website ultrashoes.co.nz

FULL NAME:

ORDER NUMBER:

CUSTOMER CODE

RETURNED STYLE NAME	COLOUR	SIZE	REFUND OR EXCHANGE	EXCHANGE FOR STYLE NAME	COLOUR	SIZE

REASON FOR RETURN:

INCORRECT SIZE

FAULT/QUALITY ISSUE

TOO WIDE

CHANGE OF MIND

COLOUR/MATERIAL

TOO NARROW

ANY ADDITIONAL COMMENTS:

***PLEASE SHIP ALL ITEMS FOR RETURN/EXCHANGE TO THE ADDRESS BELOW**

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**ULTRA SHOES – WEB RETURNS C/O
D&R HOLDINGS LTD.
UNIT 3, 218 WILLIS STREET,
TE ARO, WELLINGTON 6011**